



CITY OF WESTMINSTER

MINUTES

FAMILY AND PEOPLE SERVICES POLICY & SCRUTINY COMMITTEE 17 JUNE 2019

MINUTES OF PROCEEDINGS

Minutes of a meeting of the **Family and People Services Policy & Scrutiny Committee** held on Monday 17 June 2019 at 7.00pm at **Westminster City Hall, 64 Victoria Street, London SW1E 6QP.**

Members Present: Councillors Jonathan Glanz (Chairman), Margot Bright, Nafsika Butler-Thalassis, Maggie Carman, Peter Freeman, Patricia McAllister and Emily Payne.

Also present: Councillor Heather Acton (Cabinet Member for Family and People Skills) and Councillor Jim Glen (Deputy Cabinet Member for Family Services and Public Health).

Apologies: Selina Short.

1. MEMBERSHIP

- 1.1 The Chairman advised that there were no changes to the membership.
- 1.2 The Chairman welcomed Jules Martin (Managing Director, NHS Central London CCG) and Amanda McGlennon (Senior Programme Lead for Mental Health, NHS Central London CCG) who introduced the NHS Central London Clinical Commissioning Group (CCG) Priorities and Workstreams 2019/20 report.
- 1.3 The Chairman also welcomed Ms Wei Rose (carer for her elderly parents) who took part in the discussion on the Dementia Strategy.

2. DECLARATION OF INTEREST

- 2.1 There were no declarations of interest.

3. MINUTES

- 3.1 **RESOLVED:** That the minutes of the meeting held on 1 April 2019 be approved for signature by the Chairman as a true and correct record of the proceedings.

4. QUESTION AND ANSWER SESSION: CABINET MEMBER FOR FAMILY SERVICES AND PUBLIC HEALTH

4.1 The Committee received a written update from the Cabinet Member who responded to questions on the following topics:

- the additional funding into Youth Provision and confirmation that another Youth Providers Roundtable event would be held next month.
- the forthcoming visit of Korean Government representatives to Westminster's Family Hubs.
- the importance of improving access to information about the full range of service providers in the homecare market.
- the delivery of improvements needed to three existing care homes.
- the potential changes to staffing in Adult Social Care after leaving the European Union.
- the positive implementation of the new Speech and Language Service and the investment in early intervention and whole school support.
- the roles and responsibilities in the delivery of the immunisation programme.
- the reduction in SEND Tribunals and the proactive approach taken to resolve disputes with families after an assessment had been declined.

4.2 ACTIONS

1. The Committee requested a briefing note on the delivery of services, TUPE of staffing and residents at Beachcroft for 2020.
2. The Committee requested a briefing note outlining the possible changes to staffing levels in Adult Social Care after leaving the European Union.
3. The Committee requested a briefing note detailing the Council's approach to reducing the number of SEND Tribunals.
4. The Committee asked that a report on immunisations take up be added to the Committee's Work Programme.

5. NHS CENTRAL LONDON CLINICAL COMMISSIONING GROUP (CCG) PRIORITIES AND WORKSTREAMS 2019/20

5.1 The Committee received a report summarising the issues, priorities and workstreams for Central London Clinical Commissioning Group (CCG) in 2019/2020. The Committee noted that the demand for NHS core services had continued to rise and that the CCG has had to make difficult choices in terms of funding for some previously funded elements that were not direct healthcare provision.

5.2 The Committee discussed the changes and challenges the CCG were facing which would have a direct impact on Westminster residents. The Committee noted that the strategic direction of the CCGs would split into two functions: an Integrated Care System (ICS) and a borough Integrated Care Partnership (ICP) and that there would be a formation of Primary Care Networks (PCN), which would have additional staff to support local GPs. The Committee further discussed the important relationship between the Council and the CCG and emphasised that the Council must receive information on proposed changes to services at the earliest opportunity.

5.3 The key themes that emerged from the Committee discussion were:

- the development, roles and responsibilities of the three new models of Integrated Care (Children & Young People, Mental Health and Older Adults).
- Improving access to Primary Care both face to face and with the use of digital technology such as email and mobile phone Apps.
- the continued development of services to improve outcomes for patients managing long term conditions.
- the importance of holding stakeholder consultation events and Roadshows.
- the impact of the Palliative Care review, investment into hospice care and how the community pathway model could be strengthened.
- the improved diagnostic pathway for adults and children with autism.
- the creation and development of the Integrated Care System (ICS) and Integrated Care Partnership (ICP).
- the importance of making community mental health more customer focused and the value of a good social worker.
- the need to have care closer to home and how to ensure PCNs achieved that.
- the need to work closely with the PCNs in Westminster currently under WL CCG.
- the need to work closely with the Local Authority, the acute sector, the voluntary sector and Healthwatch in navigating the changes proposed in the Long Term Plan.

5.4 The Chairman thanked everyone who had given up their time to attend the meeting and contribute to the discussion.

5.5 **ACTIONS**

1. The Committee requested that the diabetes dashboard, an update on the project and links to Apps be circulated to Members.
2. The Committee requested that a briefing note on different ICP/ICS models be circulated to Members.

3. The Committee requested that the recently published end of life specialist care review be circulated to Members.
 4. The Committee asked that a report on Palliative Care be added to the Committee's Work Programme.
- 5.6 **RESOLVED:** The Committee welcomed the report and discussed arranging an additional meeting, so Members could review the proposed changes to local health services and be given the opportunity to make a useful contribution to the NW London CCG's strategic ambition for 2020.

6. DEMENTIA OVERVIEW

- 6.1 The Committee received a report outlining the issue of dementia in Westminster and an update on the developing Dementia Strategy. The Committee heard that the strategy was being co-developed with people with dementia and that a series of workshops were currently taking place with residents living with the disease and their Carers. The Committee noted that this was in addition to the extensive engagement that had taken place with a range of stakeholders, from health and social care professionals, to faith leaders, arts and leisure organisations and housing and design professionals.
- 6.2 The Committee welcomed Wei Rose (Carer for her elderly parents) who commented on how dementia had affected her father's life, as well as her own after deciding to become their full-time Carer. She explained that their experience had been very positive, especially regarding the music and arts activities provided in Westminster. These activities had enabled them all to socialise with other people in a similar situation. She explained that there could be improvements in the diagnostic pathway and the information, support and signposting that was available for dementia patients and their carers.
- 6.3 The Committee discussed the need to take a whole-systems approach to supporting those living with dementia and the importance of families being able to access information, support, physical activities and transport to leisure activities. The Committee noted that developing the strategy with NHS partners and key stakeholders aims to make Westminster a leading borough for dementia-friendly communities. The Committee further noted the need to communicate successfully the dementia services to residents, particularly to the hard to reach Westminster communities, to ensure that all people living with dementia have equal access to diagnosis, activities and received meaningful care.
- 6.4 **ACTION:** The Committee requested a briefing note on the capacity of the Westbourne and Pollen Day Centres and the Memory Cafes.

6.5 **RESOLVED:** The Committee welcomed the focus on developing the dementia strategy and noted that the launch of the strategy would be in the autumn.

7. 2019/20 WORK PROGRAMME AND ACTION TRACKER

7.1 ACTION AND RECOMMENDATION TRACKERS

7.1.1 **RESOLVED:** That the Action and Recommendation Trackers be noted.

7.2 COMMITTEE WORK PROGRAMME

7.2.1 The Committee discussed the breadth of their remit and raised concerns about their ability to effectively scrutinise all necessary areas in the Cabinet Member's Portfolio.

7.2.2 ACTIONS:

1. The Committee requested a briefing note on Mental Health Transformation and IHABS.
2. The Committee requested that the Council investigate safeguarding in their care homes to ensure residents were protected against abuse.

7.2.3 **RESOLVED:** The Committee agreed to add Immunisation Take up, Care Homes and Speech and Language Therapy to their Work Programme.

8. REPORT OF ANY URGENCY SAFEGUARDING ISSUES

8.1 The Chairman advised that there was nothing to report.

9. TERMINATION OF MEETING

9.1 The meeting ended at 9.11pm.

CHAIRMAN _____

DATE _____